



Mr. Gus Baffa
President
National Rural Letter Carriers'
Association
1630 Duke Street, 4th Floor
Alexandria, VA 23314-3465

Re: H95R-4H-C 01032651
Class Action
Calhoun, GA 30701-9998

Dear Mr. Baffa:

The parties recently met in pre-arbitration discussion regarding the above referenced case.

The issue in this grievance is whether rural carriers should receive markup credit for each piece of mail returned to the clerk or to the throwback case because the mail is addressed to a street address when the customer actually receives mail by caller service or from a post office box.

During our discussion, we mutually agreed that the following will constitute full and complete settlement of this grievance:


If a rural carrier receives mail addressed to a customer's street address who receives their mail by caller service or from a post office box, the carrier will separate the mail as a local post office box/caller service bundle. This is mail that the carrier does not deliver to the customer because the customer has no mail receptacle. During the mail count, the rural route will be credited with one bundle markup for all mail intended for local post office boxes and caller services. In situations such as this, the carrier will not be required to deliver any mail to the street address except Express Mail.

If a customer receives a portion of their mail by caller service or from a post office box and a portion of their mail to a street address, the carrier should case and deliver the mail that is intended for street delivery.


The parties agree that this settlement will be applied to all mail counts subsequent to the 2003 national rural mail count and will be considered the settlement in any other grievance concerning this issue.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to settle the above captioned case and remove it from the pending national arbitration listing.

Sincerely,


Andrea B. Wilson, Manager
Contract Administration
(NRLCA/NPMHU)

Date: 3/19/2003


Gus Baffa, President
National Rural Letter Carriers'
Association

Date: 3-19-03