

RRECS DISPUTES:

The Rural Route Evaluation Dispute Process will be used to address disputes where the assigned carrier has identified potential errors. Local management and the carrier should discuss and work together to submit the necessary documentation needed to resolve the issue.

Listed on the following pages are some common issues being disputed and the recommended documentation needed at the very minimal that should accompany the dispute.

Please remember that each item being disputed should be on its own dispute form along with the necessary documentation.

The dispute and the documentation will be sent to the Manager of Labor Relations at the district level by the Postmaster and to the NRLCA District Representative.

Only clear legible copies should be provided to both parties. Pictures are unacceptable. Hard copy is requested.

RRECS DISPUTES and Documentation Required

Issue Disputed	Documentation Needed
Route Length	Not a dispute. Carrier must ask for a route remeasurement, if mileage is different than recorded mileage in LTM carrier and manager must review the LTM to determine the issue.
Box Count (regular or centralized)	4241-A; 4241-M; DPM/LTM summary page; Edit book summary page
Random Letters – Office Time	4241-A; 4241-M; MMS Count; Your count sheet
Random Flats – Office Time	4241-A; 4241-M; MMS Count Sheet; Your count sheet
WSS Letters – Office Time	4241-A; 4241-M; MDD Scan Report for your route – previous 12 months
WSS Flats – Office Time	4241-A; 4241-M; MDD Scan Report for your route – previous 12 months
BH Letters – Office Time	4241-A; 4241-M; MDD scan report for your route – previous 12 months
DPS Letters - Office Time	4241-A; Office walk worksheet; EOR; if receiving less than a 400-piece count, RADAR report
DPS Flats – Office Time	Obsolete
CR Flats – Office Time	4241-A; 4241-M; RADAR Report; carrier’s documentation of piece count
Pull Down – Office Time	Based on volume
Parcels – Office Time	RMSS Parcel report
Acct Mail/Signature items – Office Time	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Carrier Pick Up Forms – Office Time	4241-A; 4241-M; MDD scan report for your route for the evaluation period
CODs Custom Dues – Office Time	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Postage Dues – Office Time	4241-A; 4241-M; MDD scan report for your route during the evaluation period
Mark Ups – Office Time	Calculation based on volume of mail
3982 Pars Labels – Office Time	4241-A; 4241-M; Copy of PARS labels during MMS
Office Walk	4241-A; 4241-M; Office walk worksheet
Load Time	4241-A; MDD Scan Report for your route during the evaluation period
Daily Activities – Office Time	4241-A; 4241-M; MMS summary sheet
Collection Compartments	4241-A; 4241-M; DPM/LTM summary page
Daily Dismounts	4241-A; 4241-M; DPM/LTM summary page; dismount worksheet

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Daily Dismount Distances	4241-A; 4241-M; DPM/LTM summary page; dismount worksheet
Blue Box Collection	4241-A; 4241-M; DPM/LTM summary page
Service Inter-Unit	4241-A; 4241-M; DPM/LTM summary page
Drive	Automatically determined by route miles and stops
Service - Route	Automatically calculated based on functions completed
Walk - Route	4214-A; 4241-M; MDD Scan report for your route – previous 12 months
TCP	4241-A; 4241-M; DPM/LTM summary page
Fuel	4241-A; 4241-M; DPM/LTM summary page
Drive Speed	Automatically determined by route miles and stops
Route Coverage	4241-A; 4241-M
USPS Vehicle used	4241-A; MMS summary page
Verify Mail - Street	Automatically calculated based on volume
Reload	Automatically calculated based on volume
Reg & Cert Accepted - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
MO Applications - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Contact Rural Reach - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Stamp Stock	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Activity Scans - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Parcels – additional trips	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Account Mail/Signature Items - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Carrier Pick Ups - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
CODs Custom Dues - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Postage Dues - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Express Deviation - Street	4241-A; 4241-M; MDD scan report for your route for the evaluation period
Miscellaneous Time - Street	SPM scans MDD scan report , 4241-A & M